



THINK GAS Proactively Manages Safety Data Through ASK EHS Software

Need

Think Gas looked out for digital solutions to manage their EHS needs for their workforce – that could be tailored according to their business needs.

Challenges

- ☞ Tedious Manual Work
- ☞ Increased Risk
- ☞ Delay in Reporting Unsafe Acts & Unsafe Conditions
- ☞ Uncertainties in Incident Reporting
- ☞ Remote Geographical Areas
- ☞ No Aids to Raise Observations Instantly

Our Client

Think Gas

Ensuring a supply of clean fuel to consumers

Think Gas is an environmentally conscious company that aims to ensure the supply of clean fuel to the customers. They exemplify global best practices in safety, processes, technology, and customer relationship management in City Gas Distribution.

The Story

Think Gas has CNG gas stations spread across various geographical locations and was consolidating the safety data manually.

Think Gas has vastly spread CNG gas stations, mainly in North India, and is spreading rapidly.

The CNG gas stations had massive safety data from all the scattered stations. This data was consolidated manually in spreadsheets. Though every CNG station had a member defined to collect data, a central team essentially spent time collecting and consolidating all the stations' data. This team was responsible for presenting the final safety data to the higher authorities.

The Challenges

Consolidating the safety data of so many stations was a tedious process, so Think Gas tried to implement software for the same. But unfortunately, the software failed to meet the expectations of technical departments due to various reasons. As a result, the Think Gas team became unsure whether software implementation was their ultimate solution or not?

Think Gas has extensively spread CNG gas stations. Though it was facing the issue of manually consolidating data, they were reluctant to replace it with software.

But at the same time, they knew that their manual method was not 100% foolproof.



The Solution

ASK EHS software's mobile readiness played a vital role in convincing Think Gas and proactively managing their data and performances.

- ☛ Centralized and Standardized Process
- ☛ Real-Time Reporting
- ☛ Timely Corrective Actions
- ☛ Proactive Management
- ☛ Analyzed Key Metrics
- ☛ Compatible with Multiple Devices

The Solution

Our team at ASK-EHS initially understood the organizational and location hierarchy of various GA and their divided regions. Post that; we presented a base solution aligned with some variations. These were customized & successfully implemented for different similar clients. The initial step was to convince them that customized software and mobile app is the solution, even for remote locations.

And we nailed it. We convinced the Think Gas team that the software's mobile readiness was their ultimate solution. It will grant them the feasibility and accessibility they were looking for!

Initially, they procured and implemented three modules of the software, namely,

- Incident and Near Miss Management
- Unsafe act & Unsafe condition Management
- Corrective and Preventive Action Tracking (CAPA)

These modules helped them;

- To record and report observations anytime, anywhere using the mobile app
- To record and report incidents anytime, anywhere using the mobile app.
- Perform in-depth risk and root cause analysis.
- Implement Corrective & Preventive Actions timely.

After successfully implementing three modules and motivated by success of pilot project, Think Gas implemented additional modules into the software. They are;

- Asset Observation
- Audit and Inspection
- Action Plan Centre

The above modules assisted Think Gas's safety team store the organization's internal audit-related activities, data, and processes in a safe, secure web-based platform.

Thus, all the above modules ensured high performance and effectiveness, compliance, and implementation of EHS standards.

The Extended Story

Our esteemed client, Think Gas, recommended our software and its incredible performance to other CGD organizations.

Think Gas gave a compelling presentation on the utility and accessibility of our safety software to other CGD organizations.



The Conclusion

ASK EHS's software system helped Think Gas save time, reduce risk, and prevent unwanted events.

We quickly implemented a customized solution for Think Gas's safety issues. Our software solution helped them save time, reduce manual labor, reduce risks and prevent unwanted incidents.

Before Software Implementation

- Manual and Time-Consuming Data Consolidation
- Problems in records of Remote Areas
- Data on unsafe act & unsafe condition was not accurate
- There was minimum or no record for CAPA
- Only generated reports GA-wise

After Software Implementation

- Automated Data Consolidation
- Record and report anytime, anywhere using the mobile app.
- Accurate data along with supporting site condition images with annotation
- Detailed & quick Implementation of Corrective & Preventive Actions
- Every station, GA & Corporate Reports, and Analysis