

# Case Study

## Company

USV India

## Project

EHS Management Software (SAFE)

## Objective

Streamlining safety processes of USV India' corporate office and its other operating sites

## Location

Govandi, Chiplun, Baddi, Daman and Nerul



## BUSINESS CASE

With a global presence, USV India is a leading healthcare company which began as a joint venture with USV&P Inc. USA, a subsidiary of Revlon. The company offers its customers Active Pharmaceutical Ingredients (APIs), Fixed Dosages Formulations (FDF), Peptides, Biosimilars and Injectables. These products are manufactured in their cGMP compliant plants located in India.

USV India was following a manual system which made streamlining of safety processes very difficult at its different sites and corporate offices. After many tussles with their system followed, they identified ASK-EHS to be a credible source for providing an answer to all of their pressing issues. ASK-EHS provided them with customized solution, SAFE - EHS Management Software which helped them to eliminate all of the major concerns.

## KEY CHALLENGES

- ✓ One of the primary challenges faced was recording incidents and accidents in stipulated timeline at their different sites (Chiplun, Baddi, Daman, Nerul) and corporate office (Govandi). Due to manual system followed and different geographical locations, data to be recorded in short time was difficult to be managed.
- ✓ Tracking tasks was getting difficult for the EHS team. While CAPAs were being identified, it was getting increasingly challenging to keep a track of whether the activities were completed satisfactorily.
- ✓ It was difficult to search records from the past data. Also the accuracy of the data maintained was questionable as the calculations were being done manually.
- ✓ Incidents and near misses were being recorded regularly but there was no specific method to take reference from any of them.
- ✓ Comparing and maintaining Environmental Sampling Records against Benchmark, was a big challenge for the EHS team across all locations.
- ✓ Lastly there was no system to manage regulatory compliance certifications renewal, reminder and notification for expiry.

## WHAT WE DID

- ✓ With rich domain knowledge, our EHS team visited client site and after a brief discussion and analysis came out with customized solution SAFE – EHS Management Software.
- ✓ After getting a detailed idea of the limitations faced by client at their different sites and corporate office, we suggested them different customized modules like EHS Accident, Incident, Near-Miss Recording & Analysis, EHS Training Management, Environment Sampling Records Regulation and Management, Register of Regulation (ROR) and EHS Meetings of our software SAFE.
- ✓ Client was fully satisfied with our problem solving approach and the modules we suggested keeping in mind the hindrances faced by them.

Our extended support and services, since the beginning of the project from Studying, Analysis, Development of system architecture, Customization, Implementation and Running customized software system was appreciated by the client.

## RESULTING BENEFITS

- ✓ The customized SAFE software we offered **simplified a very complex procedure of recording & maintaining incident/accident records in stipulated timeline.**
- ✓ With **minimal input** on the software the results obtained were more fruitful, precise, easy to manage and solution oriented.

## END NOTE

USV India was highly satisfied and happy with the **Customized EHS Management Software (SAFE)**. Apart from this ASK-EHS also served them with many other services.

## TESTIMONIAL

One of the advantages of awarding the contract to ASK-EHS is that they have expertise in the field and they are easily able to understand our requirements with very minimal consultation. It would be easy for us to roll out the projects within the stipulated time. We have partnered with ASK-EHS for many animation projects, software project and continue to use their services to this day. The net result of our association has been very fruitful and productive. Keep it up ASK-EHS!

Suresh R. Penmatsa  
(Associate Vice President - Corporate EHS)  
**USV INDIA LIMITED.**

### Contact us:

Email: [info@ask-ehs.com](mailto:info@ask-ehs.com)

Web: [www.ask-ehs.com](http://www.ask-ehs.com)